

Networking Questions

Is ChurchKeeper Networkable?

ChurchKeeper is fully networkable, and is a true networked program, which means that code is included to prevent two people from changing the same record at exactly the same time (as some network programs do).

How do I network ChurchKeeper?

Click on the following link for networking instructions.

www.churchkeeper.com/PDFS/NetworkingInstructions.pdf

When I launch ChurchKeeper from a workstation, I get a message, 'can't update cursor'. What causes this, and how can I correct it?

This message is a result of a users account not being given the correct permissions to access ChurchKeeper. Because ChurchKeeper writes data to the hard drive, it is important to give users read/write access to the data. On a network, we recommend you contact your system administrator and have him read these questions and do the following:

- 1) On the server make sure you have shared the folder that contains ChurchKeeper with read/write access to all users.
- 2) Make sure you have given each user full access to ChurchKeeper.

How do I apply the latest build of ChurchKeeper on a network?

- 1) Make sure you are on the server, and when prompted with the WinZip self extracting program, change the folder name to the folder that holds ChurchKeeper.
- 2) After you have installed the update to the server. You should launch ChurchKeeper, and receive a prompt to rebuild the indices. Click on 'Rebuild' when you receive this prompt.